

Village of Sugar Grove

101 Bridge Street | P.O. Box 7 | Sugar Grove, OH 43155
Phone: 740-746-8406 | Fax: 740-746-9190 | www.sugar-grove.com
M.A. Stoneburner, Jr., Mayor
Jeremy VanMeter, Chief Clerk & Fiscal Officer

ATTENTION RESIDENTS: **NEW CONTRACT TERMS FOR MUNICIPAL SOLID WASTE (TRASH)** **EFFECTIVE JULY 1, 2019**

Background: The Village Council, upon recommendation of the Board of Public Affairs, voted to terminate the contract with Old Mill Sons (Bremen, OH), ending their service to the Village effective the end of June, 2019. The Village Council reopened the contract for public bids, and approved the bid submitted by Waste-Away Systems (Heath, OH).

FAQ's/Information for Waste-Away Systems & Village of Sugar Grove:

1) Will the day of trash service to the Village change?

Answer: No. Acceptable waste should be set out at the curb by 7:00AM on Monday mornings.

2) What is "Acceptable or Unacceptable Waste"?

Answer: All non-hazardous solid waste generated by households in the ordinary course including food wastes and discarded papers, cardboard, plastics, cloth, glass and metal materials, but excluding Unacceptable Waste. Unacceptable Waste includes any regulated quantity of a Hazardous Waste or Hazardous Substance as defined by federal, state or local laws or regulations; containerized wastes, the contents of which are not able to be identified; sludges; waste from a pollution control process or cleanup of a spill of a chemical substance or commercial product; waste tires; items containing CFCs; biohazards or regulated medical waste; friable asbestos; construction and demolition waste; soil, sod, tree branches and stumps; paint; motor oil; excessive storm debris or debris resulting from weather events.

3) What about Yard Waste?

Answer: Leaves and grass need to be bagged or containerized. Brush and branches need to not exceed four (4) feet in length and be bundled not to exceed 50 lbs. in weight. These can be placed with their regularly scheduled weekly pick-up. Yard Waste does not include soil, rolls of sod, rocks or stones, large branches, or storm debris.

4) What are the holidays? What happens if the normal trash service would fall on a holiday?

Answer: The following shall be designated holidays on which the Service shall not be provided: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. If any of these holidays falls on a Monday, service would occur the next day. If any of these holidays would happen to fall on a weekday after the normal pick up day, then there is no change in the normal pick up for that week. If the holiday would happen to fall on a weekend (Saturday or Sunday) the normal pick up day is not affected for that coming week.

5) What will happen to the rates charged by the Village?

Answer: In order to provide higher quality service and maintain reasonable rates, the Village is proactively working to mitigate substantial increases to the overall utility bill as a result of the new contract. The fiscal office is recommending to Council an increase in the sanitation rate as a result of the contract prices, but is also recommending offsets to the increase by freezing or reducing the rates charged for other Village utilities services. The current sanitation rate approved by Council is \$38.50 per quarter. In year 1, the Village will be charged \$48.00 per quarter per residential unit (deficit of \$9.50 per unit per quarter). In years 2 and 3 of the contract, the Village will be charged \$51.00 and \$54.00. No action has been taken with respect to rates as of publication of this notice.

(TURN OVER FOR MORE INFO)

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(CONTINUED)

- 6) ***What will happen to my Old Mill Sons trash bin and what will happen with trash bins for the new company?***
Answer: Old Mill Sons has not provided the Village with their plan to retrieve their bins as of the publication of this notice. For Waste-Away Systems, one waste cart is to be furnished to each resident, if they want one at no additional cost. If you would like your one free cart, please contact Waste-Away Systems at 740-349-2783 (Please note that Waste-Away Systems asks that residents' requests for bins should be made on or after July 7th). An additional cart from Waste-Away Systems will be charged \$7.00 per month rental fee. Additional carts must be requested through the Village office 740-746-8406 or clerk@sugar-grove.com. It is recommended that residents consider purchasing an additional container from Lowes, Home Depot, or Walmart, etc., since this would be much more economical in the long run. Waste-Away Systems will replace and/or repair defective carts that is necessitated through normal wear & tear. It is the residents' responsibility to take reasonable care of them. For example, do not place hot coals or ashes in them, cut holes in them, paint or disfigure them in any way.
- 7) ***What about "Bulky Items"?***
Answer: "Bulky Items" are large household items such as washers, dryers, hot water tanks, furniture (no sleeper sofas), bedding, and children's play equipment placed at the curb for collection on the appropriate day. Bulky Items shall not include, and residents shall not place at the curb for collection, any items containing chlorofluorocarbons ("CFCs") such as refrigerators, freezers and air conditioning units. Waste Away Systems will allow a limit of one (1) Bulky Item per week, per Residential Unit, which is included in the monthly unit price. Pick-up of additional bulky items will be at a charge of \$25 per item. Items that do not fit the "Bulky Items" description above, or which are excessively large or heavy, need to be identified to Waste-Away Systems in advance so separate arrangements can be made.
- 8) ***When are Village Community Clean-up events?***
Answer: The Village has organized community-wide cleanups with the sponsorship and donations of equipment by many area companies for the past two years. This has been an annual event organized by Village officials, which occurs prior to the Stars & Stripes celebration. Waste-Away Systems, as part of their bid proposal, has agreed to partner with the Village by donating a 30-yard container for both a spring and fall general clean-up. Details about when these clean-ups will occur can be found by checking the website www.sugar-grove.com or postings on the Village Hall exterior bulletin board or on social media.
- 9) ***What about a complaint or missed trash?***
Answer: If a resident believes that they have been missed, they are to call Waste-Away Systems directly at 740-349-2783. Please be advised that Waste-Away Systems' drivers document every stop and will be able to determine if a legitimate miss occurred or that the trash was not out on time.
- 10) ***What about questions regarding my bill?***
Answer: Questions related to the quarterly bill for utilities services (includes Water, Sewer, Trash) can be answered through the Village Office 740-746-8406 or clerk@sugar-grove.com. You may also register for online account access or pay your bill online by visiting www.sugar-grove.com for further details. You are also welcome to attend any public meeting.

Next Board of Public Affairs Meeting: Monday, July 15, 2019 at 6:00pm (Village Hall, 101 Bridge Street)

Next Village Council Meeting: Monday, July 15, 2019 at 7:00pm (Village Hall, 101 Bridge Street)

Waste-Away Systems Contact Information:
Office: 740-349-2783

Website: www.wasteawaysystems.com

THANK YOU for your attention and assistance in this transition!